

AGENDA SUPPLEMENT (1)

Meeting: Devizes Area Board

Place: Assembly Room, Needham House, Victoria Road, Devizes, SN10 1FA

Date: Monday 11 September 2023

Time: 6:30 pm

The Agenda for the above meeting was published on 1 September 2023. Additional documents are now available and are attached to this Agenda Supplement.

Please direct any enquiries on this Agenda to Cameron Osborn of Democratic Services, County Hall, Bythesea Road, Trowbridge, direct line 01225 718224 or email cameron.osborn@wiltshire.gov.uk

Press enquiries to Communications on direct lines (01225)713114/713115.

This Agenda and all the documents referred to within it are available on the Council's website at www.wiltshire.gov.uk

6 **Partner Updates (Pages 1 - 18)**

7 **Chief Constable and Police and Crime Commissioner (PCC) Update (Pages 19 - 26)**

10 **Area Board Priority Update (Pages 27 - 28)**

DATE OF PUBLICATION: 5 September 2023



DORSET & WILTSHIRE FIRE & RESCUE SERVICE

WILTSHIRE AREA BOARD REPORT

Community Safety Plan

DWFRS Community Safety Plan can be found on the DWFRS website;

<http://www.dwfire.org.uk/community-safety-plan/>

Prevention

We are committed to making a real difference to the lives of people in Dorset and Wiltshire. Our aim is to reduce the level of risk and harm to our communities from fire, targeting those most at risk. We do this primarily through our Safe and Well visits.

A Safe and Well visit is **FREE** and normally lasts about one hour covering topics such as:

- Using electricity safely
- Cooking safely
- Making an escape plan
- What to do if there is a fire
- Keeping children safe
- Good practice – night time routine and other points relevant to you
- Identifying and discussing any further support the occupier may need

Are you or anyone you know:-

- Over the age of 65?
- Need a smoke detector?
- Have a long-term health condition?
- Suffer from poor hearing or sight loss?
- Would you struggle to escape in the event of a fire?

If you can answer yes to more than one of these questions, then please call us on

0800 038 2323 or visit <https://www.dwfire.org.uk/safety/safe-and-well-visits/>



Protection

On-going interaction by Protection Team members with Local Authorities, Private landlords and tenants regarding fire safety-related matters: external cladding systems; fire detection and warning systems; fire resisting doors (& self-closers); combustibility/fire resistance of construction materials; commercial and residential sprinklers systems and water-mist suppression systems

General Enquiries

If you have a general fire safety enquiry regarding commercial property, please email fire.safety@dwfire.org.uk and the Fire Safety Team will respond in office hours.

Fire Safety Complaint

If you wish to tell us about fire safety risks in commercial premises, such as locked or blocked fire exits, you have three options:

- You can email the fire safety department at enforcement@dwfire.org.uk
- Call 01722 69 1717 during office hours (9am-5pm).
- Call our Service Control Centre on 0306 799 0019 out of office hours (5pm-9am)

On Call Recruitment

Have you always wondered if you could join the fire service, but haven't had the opportunity to find out more? Have you found yourself seeking your next challenge, keen to give back to the local community or wanting to learn new skills including leadership and teamwork? Then becoming an on-call firefighter is for you.

As a paid position, on-call firefighters commit anywhere between 60 to 120 hours per week, during which time they must be able to respond to the station immediately.

Many have 'normal' jobs during the day, then upon their return home make themselves available overnight or during the weekends. Some of our crew respond from their workplaces during the day, and we are very grateful to their employers for releasing them to perform their vital duties.

Anyone over 18 years old can apply (although you can also apply once you are 17½) you must be able to respond and attend the fire station within 5-8 minutes, you have a good standard of physical fitness (i.e. you are generally active), and you must have the right to work in the UK.

Further information on becoming an On Call Firefighter can be found at www.dwfire.org.uk/working-for-us/on-call-firefighters/ or should you have any questions, you can call **01722 691444**.



DORSET & WILTSHIRE
FIRE AND RESCUE



DORSET & WILTSHIRE
FIRE AND RESCUE

We Are Recruiting
On-Call Firefighters

PASSIONATE ABOUT
CHANGING & SAVING LIVES



What is an on-call firefighter?

On-call firefighters go about their everyday life (for example, at work, at home, during the day or the middle of the night) until the alerter sounds and they respond to the fire station.

All firefighters are trained to the same level of competence, attending the same incidents, receiving the same hourly rate of pay and pension opportunities, and all working together with a #oneteam approach.

As an on-call firefighter, you will attend incidents such as fires, road accidents, floods, chemical spills and animal rescues. You will also support community events, school visits and prevention work.

How being on-call works

On-call firefighters need to live or work near to their local fire station and ideally provide a minimum of 40 hours each week when they are available to respond. When the alerter sounds, you need to respond promptly and safely to the station, usually on foot, bike or by car (obeying the Highway Code – we have no exemptions!).





Recent News & Events

Communities are well protected as Dorset & Wiltshire Fire and Rescue Service is graded as one the highest performing fire and rescue services in England, inspection confirms

Dorset & Wiltshire Fire and Rescue Service (DWFRS) continues to serve its communities well whilst managing and monitoring its efficiency in a highly effective manner, His Majesty's Inspectorate of Constabulary & Fire and Rescue Services (HMICFRS) confirmed today (20 January).

To read the full article please visit <https://www.dwfire.org.uk/news/communities-are-well-protected/>

Demand

Fire Calls for West Wiltshire District (3-month comparison 2022/2023)

	Deliberate Fires					
	May-22	Jun-22	Jul-22	May-23	Jun-23	Jul-23
BOA	0	0	0	0	1	0
Devizes	4	1	4	2	2	0
Melksham	0	0	1	0	2	1
Trowbridge	3	3	5	4	4	3
Total	21			19		

Accidental Dwelling Fires



	May-22	Jun-22	Jul-22	May-23	Jun-23	Jul-23
BOA	0	0	0	1	0	3
Devizes	1	2	1	0	1	2
Melksham	0	0	1	1	0	1
Trowbridge	2	0	2	1	0	0
Total	9			10		

AFA's Domestic						
	May-22	Jun-22	Jul-22	May-23	Jun-23	Jul-23
BOA	1	2	5	3	1	1
Devizes	5	3	1	1	3	8
Melksham	7	1	10	10	8	12
Trowbridge	6	9	4	6	6	14
Total	54			73		

AFA's Non Domestic						
	May-22	Jun-22	Jul-22	May-23	Jun-23	Jul-23
BOA	3	1	0	3	1	0
Devizes	8	5	6	3	4	3
Melksham	3	4	5	3	1	2
Trowbridge	8	3	0	3	1	5
Total	46			29		

RTC's



	May-22	Jun-22	Jul-22	May-23	Jun-23	Jul-23
BOA	2	1	0	0	0	0
Devizes	0	0	3	1	1	1
Melksham	0	0	1	0	0	0
Trowbridge	2	1	1	1	1	0
Total	11			5		

**Robbie MacPherson
Station Manager**

**Email: Robbie.macpherson@dwfire.org.uk
Mobile: 07770 813988**

WILTSHIRE POLICE



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Community Report

Devizes Community Policing Team
September 2023



Proud to serve and protect our communities

www.wiltshire.police.uk | [Facebook/wiltshirepolice](https://www.facebook.com/wiltshirepolice) | [Twitter @wiltshirepolice](https://twitter.com/wiltshirepolice) | [LinkedIn/company/wiltshirepolice](https://www.linkedin.com/company/wiltshirepolice)

Your CPT – Devizes, Marlborough, Pewsey

Inspector: Ben Huggins

Neighbourhood Sergeant: Chris Wickham

Neighbourhood Officers:

PC Jenny Groome

PC Sarah Hardwidge

PC Chris Rideout

Pc Nicki Crabbe

PC Jason Steele

PCSOs:

Emily Johnson, Jonathan Mills (Pewsey)

Mark Braithwaite, Melissa Camilleri (Marlborough)

Andrew Maclachlan, Paula Yarranton, Kelly Watts, Debbie Lowe
(Devizes)

Performance – 12 Months to February 2023

Force

- Wiltshire Police recorded crime reports a YoY increase of 7% in the 12 months to February 2023 and continues to have one of the lowest crime rates in the country per 1,000 population.
- Wiltshire Police has seen a 14.3% increase in violence without injury crimes in the 12 months to February 2023.
- In February 2023, we received:
 - 8,604 '999' calls, which we answered within 6 seconds on average;
 - 14,558 '101' calls, which we answered within 31 seconds on average;
 - 8,611 CRIB calls, which we answered within 8 minutes on average.
- In February 2023, we also attended 1,424 emergency incidents within 10 minutes and 21 seconds on average.

Crime Type	Crime Volume	% of Crime
Totals	43,991	100.0
Violence without injury	7,665	17.5
Violence with injury	6,314	14.4
Criminal damage	4,879	11.1
Stalking and harassment	4,225	9.5
Public order offences	4,104	9.3
Other crime type	16,804	38.2

Devizes CPT

Crime Type	Crime Volume	% of Crime
Totals	3,382	100.0
Violence without injury	538	15.9
Violence with injury	443	13.1
Criminal damage	389	11.5
Public order offences	294	8.7
Stalking and harassment	292	8.6
Other crime type	1,426	42.2

Stop and Search information for Devizes CPT

During the 12 months leading to January 2023, 116 stop and searches were conducted in the Devizes area of which 62.9% related to a search for controlled drugs.

During 82.8% of these searches, no object was found. In 17.2% of cases, an object was found. Of these cases 81.9% resulted in a no further action disposal; 17.2% resulted in police action being taken; 9.5% resulted in an arrest.

Of the stop and search subjects who defined their ethnicity:

- White – 75 stop and searches
- Black or Black British – 6 stop and searches
- Asian or Asian British – 3 stop and searches
- Mixed – 7 stop and searches

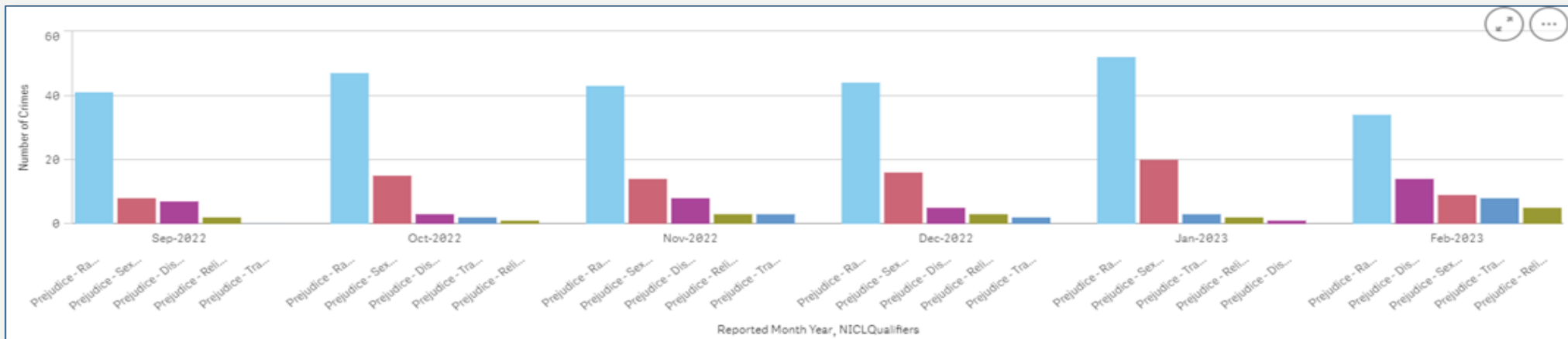
Performance – Hate Crime Overview

Force

Monthly hate crime volumes remain within nominal bounds with no exception. Year on year trend data is reporting increases in Transgender and Sexual Orientation related hate which follows National trends.

Data from the victim satisfaction survey reports that Hate Crime victims have an 84.5% overall satisfaction rate with the service they receive from Wiltshire Police.

Force Hate Crime (6 months to February 2023)



Devizes CPT

	Number of Crimes	Change (number)	Change (%)
Total	50	-4	-7.4%
Prejudice – Racial	37	2	5.7%
Prejudice – Sexual orientation	11	1	10.0%
Prejudice - Disability	2	-7	-77.8%
Prejudice - Religion	2	2	0.0%
Prejudice - Transgender	1	1	0.0%

Year on year comparison February 2022 to February 2023 (note: an individual crime can be tagged with more than one prejudice type e.g. sexual orientation & transgender)

July and August stats- Devizes

Data from 01/07/2023 to 31/08/2023

No. Logs
1,013

No. Attended Logs
551

No. Units Dispatched
1,258

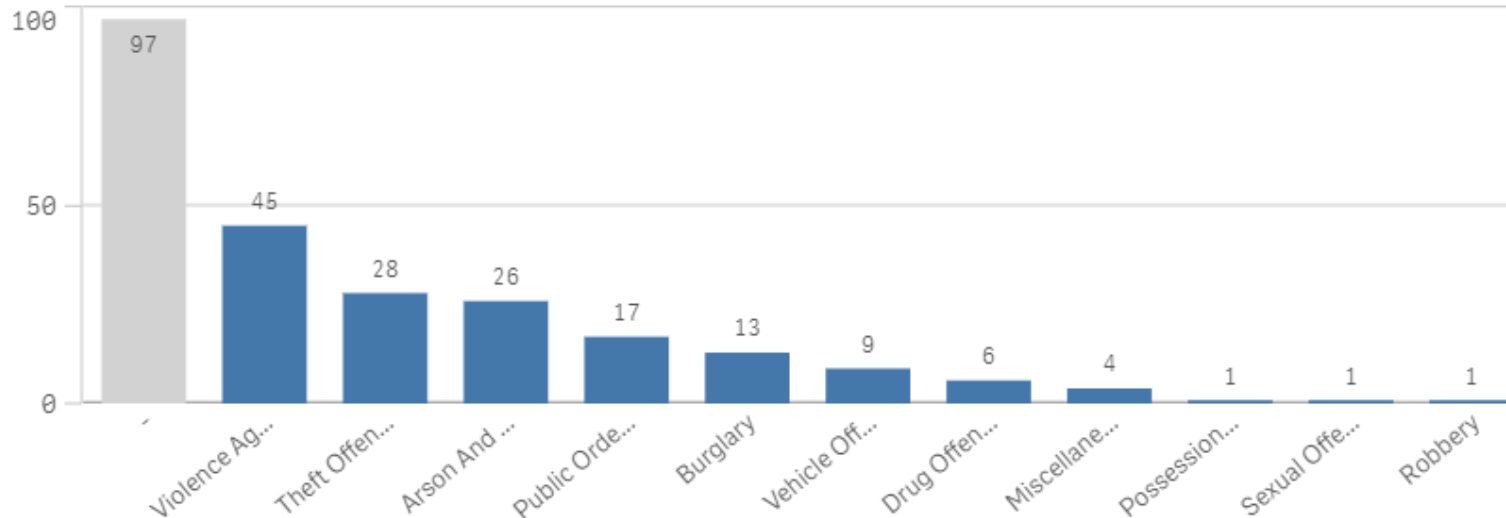
No. Units Arrived
1,034

No. Officers Dispatched
1,612

No. Officers Arrived
1,349

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Number of tasks by crime group and classification name



- 248 crimes- around ¼ of police calls/demand
- Crime levels remain stable- violence offences include private space violence
- Continued reports of theft within the area
- A drop within ASB- linked to policing priorities. This has included 3 custodial sentences for prominent offenders within the community

CSEO Activity Dashboard

Outcomes are dependent on previous convictions and history

36.00
Sum of Speed awareness ...

7.00
Sum of Fine & Points

1.00
Sum of Court

38
Count of Location

Location	Year	Month	Speed awareness course	Fine & Points	Court	CPT	Area Board
Worton - Sandleaze	2023	May	0.00	0.00	0.00	Devizes	Devizes
Devizes - Windsor drive	2023	June	0.00	0.00	0.00	Devizes	Devizes
Devizes - Windsor Drive OPP JUNCT Steele Close (SEO ONLY SITE)	2023	June	0.00	0.00	0.00	Devizes	Devizes
Rowde Outside School	2023	June	0.00	0.00	0.00	Devizes	Devizes
Woodborough	2023	July	0.00	0.00	0.00	Devizes	Devizes
Brickley Lane, near Roseland Avenue	2023	August	0.00	0.00	0.00	Devizes	Devizes
Market Lavington - Spin Hill, SN10 4NR (C)	2023	August	0.00	1.00	0.00	Devizes	Devizes
Market Lavington Spin Hill, SN10 4NR (C)	2023	August	1.00	1.00	0.00	Devizes	Devizes
Rowde - Observations	2023	August	0.00	0.00	0.00	Devizes	Devizes
Rowde - Observations Marsh Lane	2023	August	0.00	0.00	0.00	Devizes	Devizes
Woodborough	2023	August	0.00	0.00	0.00	Devizes	Devizes
Woodborough (Observations)	2023	August	0.00	0.00	0.00	Devizes	Devizes
Worton	2023	August	0.00	0.00	0.00	Devizes	Devizes
Worton - Sandleaze	2023	August	2.00	0.00	0.00	Devizes	Devizes
Market Lavington	2023	September	0.00	0.00	0.00	Devizes	Devizes
Rowde - Marsh Lane	2023	September	0.00	0.00	0.00	Devizes	Devizes
Woodborough	2023	September	0.00	0.00	0.00	Devizes	Devizes
Total			36.00	7.00	1.00		

Community speed enforcement officer updates

Local Priorities & Updates

Priority	Update
Youth intervention	<p>During the last 6 months, a significant amount of work has been completed in relation to youth gang violence issues within Devizes. As a result of this, a significant number of individuals are now monitored by police/partner agencies, with a custodial sentences also given.</p> <p>Focus is now on intervention work and the neighbourhood team are actively working with local schools to deliver key sessions around topics including healthy relationships and weapons. In addition, we are re-launching the successful roots and shoots scheme.</p>
Safer Public Spaces- town centre PSPO application	<p>Devizes Neighbourhood Policing Team are actively seeking a PSPO in relation to 'street drinking', in conjunction with Devizes Town Council. This application is being progressed and we have received a draft copy- we are now finalising in line with Wiltshire Council requirements.</p>
Increase In police visibility	<p>A core current priority is to increase police visibility within the community, through both physical and online presence. There has been a real drive and significant focus on high visibility policing in rural villages. Over the last 3 month period response and neighbourhood officers have recorded nearly 100 high visibility patrols in rural villages, including engaging with shops/premises and community events. This will continue</p>
Drug use/supply	<p>Over the course of the last few months, a spike in drug use has been noted. As a result, in the last 2 months 4 drug warrants have been executed by the neighbourhood team with significant levels of drugs recovered, and individuals arrested and subject to prosecution. Further drugs warrants are planned for the area.</p>

Useful Links

For more information on Wiltshire Police's performance please visit:

- PCC's Website - <https://www.wiltshire-pcc.gov.uk/>
- HMICFRS Website - <https://www.justiceinspectorates.gov.uk/hmicfrs/police-forces/wiltshire/>
- For information on what crimes and incidents have been reported in the Devizes Community Policing Team area visit <https://www.police.uk/your-area/wiltshire-police/>

Get Involved

Keep up to date with the latest news and alerts in your area by signing up to our **Community Messaging service** –

www.wiltsmessaging.co.uk

Follow your CPT on social media

- [Devizes Police Facebook](#)
- [Devizes Police Twitter](#)
- [Marlborough Police Facebook](#)
- [Marlborough Police Twitter](#)
- [Pewsey Police Facebook](#)
- [Pewsey Police Twitter](#)

Find out more information on your CPT area at: www.wiltshire.police.uk and here www.wiltshire-pcc.gov.uk

The screenshot shows the Wiltshire Police website. At the top left is the "WILTSHIRE POLICE" logo. To the right is a search bar with the text "How can we help you?". Below the search bar is a navigation menu with five items: "Report", "Tell us about", "Apply or register", "Request", and "Feedback". Below the menu is a breadcrumb trail: "Home > About us > CPTs". The main heading is "Devizes CPT". Below this is a paragraph: "CPT Devizes covers the areas of Devizes, Marlborough and Pewsey and surrounding areas." This is followed by two paragraphs of contact information: "To contact your CPT about a community-related matter, such as a school visit, then please email DevizesAreaCPT@wiltshire.pnn.police.uk. Please note that this mailbox is not monitored 24/7." and "You are unable to report crimes of any type via email and please do not report any situations that require an urgent response. In the case of an emergency please contact 999 and for non-urgent crimes and incidents, please call 101 or [Report a crime here](#)". The final line says "You see a map of [crimes in the Devizes area](#) by visiting www.police.uk".



WILTSHIRE POLICE

PLAN ON A PAGE 2023/24

OUR MISSION: KEEPING WILTSHIRE SAFE

Delivery of the Police and Crime Plan 2022-2025

OUR OPERATIONAL PRIORITIES:

Safer Public Spaces

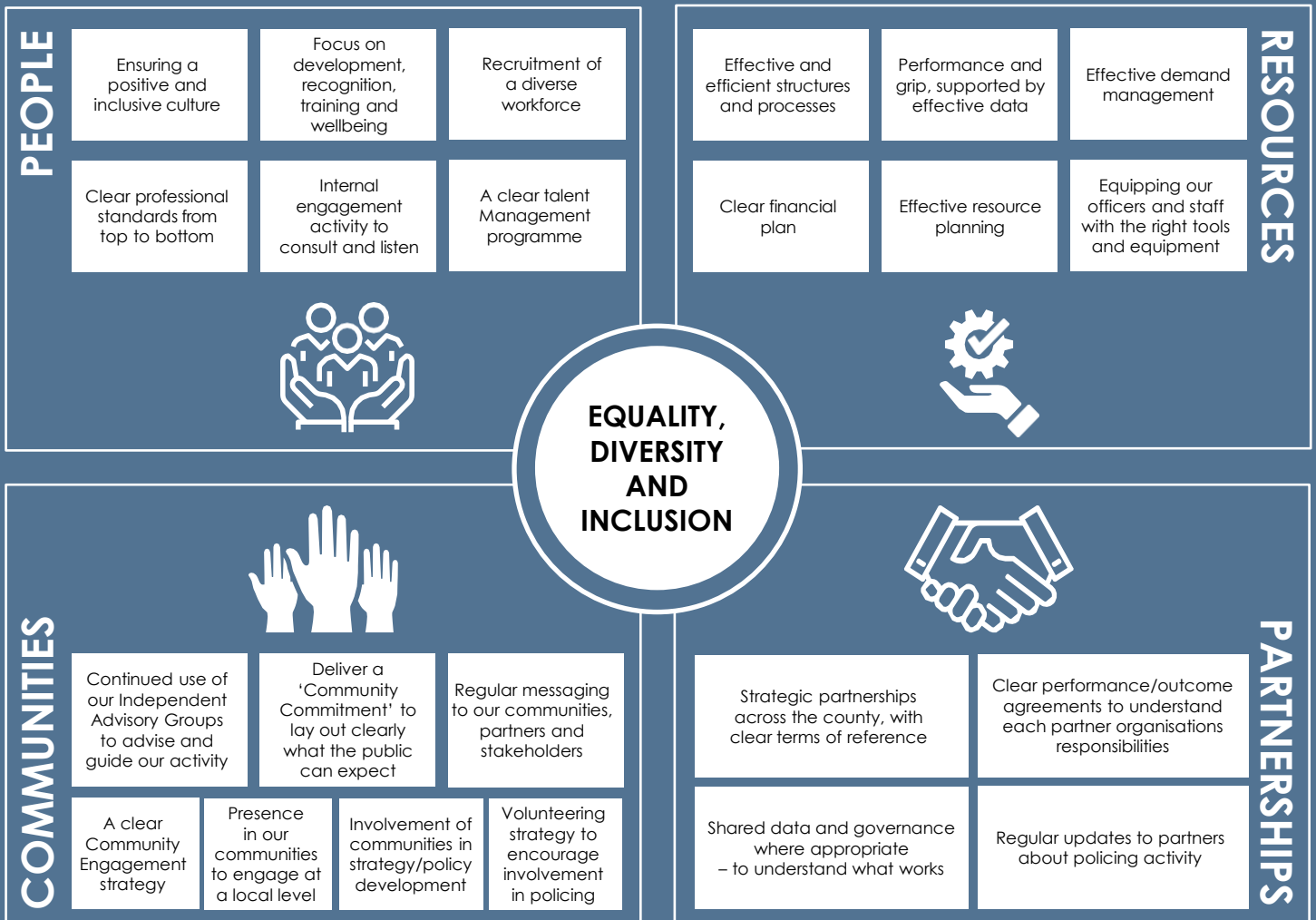
Violence

Burglary

OUR VICTIM PLEDGE:

To provide a high quality investigation tailored to the needs of all victims of crime

OUR FOUNDATIONS:



OUR VALUES:

IMPARTIALITY

INTEGRITY

PUBLIC SERVICE

TRANSPARENCY



PLAN ON A PAGE 2023/24

DEPUTY CHIEF CONSTABLE DIRECTORATE

OUR MISSION: KEEPING WILTSHIRE SAFE

Delivery of the Police and Crime Plan 2022-2025

OUR OPERATIONAL PRIORITIES:

Safer Public Spaces

Violence

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OUR VICTIM PLEDGE:

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DELIVERY PRIORITIES 2023/24

PEOPLE

- We will implement the recommendations made within the external People Services review
- We will develop a new overarching People Strategy
- We will implement an annual strategic workforce assessment to understand the skills and people requirements the organisation needs
- We will introduce a new people focused data and governance structure
- We will deliver a new Standards and Culture Improvement Plan to ensure the highest standards of all officers and staff

RESOURCES

- We will implement the deliverables within the demand strategy, to better understand and actively reduce demand on our services and people
- We will further improve the FMS business planning cycle process and product
- We will develop and embed a new monthly one-stop performance process
- We will mid-year review our governance structure to ensure it is effectively driving performance and improvement
- We will develop and deliver an attraction and recruitment strategy to deliver PUP and police staff establishment targets

COMMUNITIES

- We will continue to develop the IAG and WDC network membership to ensure it represents the voice of our communities
- We will, through the Public Service Board, further develop the opportunities for our communities to provide feedback and inform policing strategy and policy
- We will, through the delivery of the RAP plan, undertake tailored consultation and engagement with our black communities to build further trust and confidence in policing in the community
- We will, in conjunction with the OPCC, develop our approach to user surveying

PARTNERSHIPS

- We will develop and deliver a clear ICO improvement plan to ensure the Force is compliant with inspectorate information assurance recommendations
- We will work with SW forensics/ROCU to enhance Force performance data: (DFU/CSI/ROCU operations)
- We will continue to support and develop our staff support networks in the Force to ensure they have a voice and are listened to
- We will look to further improve our EDI Top 50 inclusive companies external assessment rating

OUR VALUES:

IMPARTIALITY

INTEGRITY

PUBLIC SERVICE

TRANSPARENCY



PLAN ON A PAGE 2023/24

PEOPLE SERVICES DIRECTORATE

OUR MISSION: KEEPING WILTSHIRE SAFE

Delivery of the Police and Crime Plan 2022-2025

OUR OPERATIONAL PRIORITIES:

Safer Public Spaces

Violence

Burglary

OUR VICTIM PLEDGE:

To provide a high quality investigation tailored to the needs of all victims of crime

DELIVERY PRIORITIES 2023/24

HR OPERATIONS

- We will embed a new e-recruitment system to streamline the HR process and improve management reporting
- We will deliver the skills project to be able to actively map the skills requirement of the organisation to meet demand
- We will deliver the PUP maintenance and growth target of 160 police officers in year
- We will, in conjunction with finance, review the opportunities to reconsider how we remunerate police staff in the organisation
- We will deliver and embed a new Force annual appraisal system

HR STRATEGY

- We will implement and deliver a new Force wellbeing strategy and offer
- We will look to implement a 30 plus scheme in the Force to aid police officer skills retention
- We will refresh our EDI and RAP strategies and delivery plans, to increase representation and trust/confidence in policing
- We will develop a monthly people data pack to drive governance and accountability across people services
- We will work with the finance department to further embed and maximise the use of the ERP system

LEARNING & DEVELOPMENT

- We will implement a new LD structure in response to the ignite report
- We will develop and embed a new annual strategic training delivery plan methodology and approach
- We will introduce a 4th entry route and DC entry (Police Now) pathway as part of the PUP maintenance programme
- We will implement a new leadership academy aimed at 1st and 2nd line managers and embed a Force talent management scheme
- We will develop a PEQF student engagement and retention approach

H&S AND OHU

- We will roll out a new OHU digital case management system
- We will undertake a review of the Force TRIM approach and introduce a new coordinator
- We will review the Force RABM health surveillance approach to ensure targeted support to key roles in the organisation
- We will through the assault task force develop an assault reduction plan for frontline officers and staff
- We will undertake targeted in year H&S reviews in relation to: noise/vibration, road risk and working at height

OUR VALUES:

IMPARTIALITY

INTEGRITY

PUBLIC SERVICE

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PLAN ON A PAGE 2023/24

FINANCE AND FACILITIES DIRECTORATE

OUR MISSION: KEEPING WILTSHIRE SAFE

Delivery of the Police and Crime Plan 2022-2025

OUR OPERATIONAL PRIORITIES:

Safer Public Spaces

Violence

Burglary

OUR VICTIM PLEDGE:

To provide a high quality investigation tailored to the needs of all victims of crime

DELIVERY PRIORITIES 2023/24

FINANCE

- To deliver improvements to the ERP system based on the Employee Lifecycle Project, a progress report will be produced in October 2023
- To embed a new Finance Department structure by October 2023 which improves resilience surrounding statutory and capital accounting
- To facilitate a Payroll Health check through a third party and implement recommendations by October 2023
- To implement the new Pension Regulations in October 2023
- To review Treasury Management processes and make appropriate changes surrounding banking arrangements by March 2024

ICT

- To provide ICT tools to improve efficiency and effectiveness. Reporting on efficiencies from Pronto, MS0365, Niche etc quarterly
- To utilise cyber security tools and resources to provide local and national reassurance Quarterly Metrics will be provided to evidence delivery
- Seek opportunities for regional ICT collaboration, specifically assist in the regional DEAMs project with six-monthly reports
- To focus on Budget Management with a target to come in on budget for ICT licence and maintenance costs
- To produce a plan to replace laptops in association with Regional Procurement by October 2023

FACILITIES

- To deliver refurbished Custody and office accommodation in Melksham by October 2023
- To deliver new Officer Training Facility in the ex-hanger by October 2023
- To progress the HQ Masterplan to pre-app submission by November 2023
- To assist in the purchase of appropriate land in Southern Wiltshire with a pre-app submitted by July 2023
- To improve the onboarding of new recruits surrounding uniform, with improvements outlined by September 2023 with a focus on customer service in the Supplies Department

FLEET

- To realign the fleet in line with the Operational review by July 2023
- To review the Procurement Strategy by May 2023 looking at over reliance on single models and propose a new Vehicle Replacement Programme
- To place 95% of the orders for new fleet by the end of May 2023 with an aim for CPT availability to be constantly over 80% by October 2023
- To ensure 80% of all non-blue light vehicles purchased are either hybrid or electric vehicles to assist our Sustainability Strategy
- To implement telematics to the full fleet by the end of August 2023 and produce an 'early findings' report by December 2023

OUR VALUES:

IMPARTIALITY

INTEGRITY

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TRANSPARENCY



PLAN ON A PAGE 2023/24

COMMUNICATIONS & ENGAGEMENT DIRECTORATE

OUR MISSION: KEEPING WILTSHIRE SAFE

Delivery of the Police and Crime Plan 2022-2025

OUR OPERATIONAL PRIORITIES:

Safer Public Spaces

Violence

Burglary

OUR VICTIM PLEDGE:

To provide a high quality investigation tailored to the needs of all victims of crime

DELIVERY PRIORITIES 2023/24

PEOPLE

- Expand the Force Recognition approach and delivery, as part of the overall approach to employee engagement
- Deliver the annual staff survey (Sep 2023) and the Pulse survey (Feb 2024)
- Develop and implement a marketing communications plan for attraction, recruitment and retention
- Deliver Leaders Events (Apr and Sept 2023) and Chief Constable Roadshows (Oct 2023)
- Develop a visibility & engagement plan for Chief Officers to ensure maximum accessibility across the county
- Support the delivery of the Standards & Culture Improvement Plan (standards campaign)

RESOURCES

- Continue to deliver guidance and education across the organisation to achieve a consistent organisational voice, and ensure high standards on our corporate channels
- Launch Leadership Contracts for Sgts and Insp and police staff equivalents
- Create, deliver and evaluate a 2023/24 campaign plan informed by demand, and supporting channel shift
- Create and deliver communications to support the work of the Continuous Improvement Gold Group, focusing on PEEL improvements
- Launch and actively promote the two new community policing engagement vehicles, maximising opportunities for collaboration and the visibility of operational teams

COMMUNITIES

- Develop and launch a 'Community Commitment/contract' to set out what the public can expect from local police teams
- Deliver a programme of regular, bespoke messaging to our communities to build public trust and confidence (to include PEEL progress)
- Strengthen the understanding of Community Policing through a 'Your Area' Gold campaign
- Implement new opportunities for two-way engagement, both online and face to face, at a corporate level
- Publish the Community Engagement strategy to inform the public of our engagement priorities
- With the ACCs, formalise the role of Bronze Engagement for key community incidents

PARTNERSHIPS

- Consult with partners to review and update the LRF warning and informing comms strategy
- Develop a clear shared campaign plan with the OPCC for activity that touches both organisations (such as Victims, Serious Violence Duty etc) to identify collaborative opportunities
- Further strengthen our relationships with the local media as a key partner, through a proactive plan of wider engagement opportunities
- Deliver partnership/stakeholder briefing packs to support our operational Gold campaigns
- Deliver regular targeted messaging to partners & stakeholders about policing priorities, PEEL & other issues affecting public trust & confidence

OUR VALUES:

IMPARTIALITY

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PUBLIC SERVICE

TRANSPARENCY



PLAN ON A PAGE 2023/24

CRIME JUSTICE AND VULNERABILITY DIRECTORATE

OUR MISSION: KEEPING WILTSHIRE SAFE

Delivery of the Police and Crime Plan 2022-2025

OUR OPERATIONAL PRIORITIES:

Safer Public Spaces

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DELIVERY PRIORITIES 2023/24

PEOPLE

- Conduct a skills audit to inform recruitment requirements into PIP2 posts in investigative depts
- Ensure a programme of training and CPD is delivered so our staff are equipped to effectively perform their roles
- Deliver the Detective Resilience plan to ensure an uplift of recruitment and retention into detective posts
- Develop working practices with OHU to ensure investigative staff are supported to effectively undertake their roles
- Involve our staff to identify and remove any barriers to a positive working culture

RESOURCES

- Equip staff with file build process and technology efficiencies to reduce demand and free up time to investigate
- Assess the demand of investigative departments to inform the structure and ensure we have sufficient investigators to meet that demand
- Embed the new intel dept structure to deliver a more effective and efficient intel function for the Force and communities
- HQ crime will use technology and digital tactics to support and provide specialist advice to Force-wide investigations ensuring we exploit cutting edge digital technology

COMMUNITIES

- Improve how we use the voice of the victim to ensure we provide an effective investigative and safeguarding response to crimes within our operational priorities
- Modernise our Firearms Licensing dept to ensure applicants are granted licenses within three months and are kept engaged
- Improve our prioritisation of T/H/R to target those who cause greatest harm to our communities and increase community awareness of our approach
- Increase the use of protective orders to safeguard our vulnerable communities and ensure they are policed effectively

PARTNERSHIPS

- Drive work with CJ partners to remove unnecessary demand on frontline staff
- Deliver against our tri-force VAWG action plan to ensure an effective joint response with the CPS and other partners and further opportunities with the military
- Work with our LA, Health and education partners to develop and deliver a vulnerability coordination centre model
- With partners, deliver against the CSP and safeguarding partnership priorities
- Explore further collaborative opportunity to enhance out of hours CAB capability
- Roll out the SOC Clear, Hold Build model

OUR VALUES:

IMPARTIALITY

INTEGRITY

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PLAN ON A PAGE 2023/24

LOCAL POLICING DIRECTORATE

OUR MISSION: KEEPING WILTSHIRE SAFE

Delivery of the Police and Crime Plan 2022-2025

OUR OPERATIONAL PRIORITIES:

Safer Public Spaces

Violence

Burglary

OUR VICTIM PLEDGE:

To provide a high quality investigation tailored to the needs of all victims of crime

DELIVERY PRIORITIES 2023/24

PEOPLE

- Increase recruitment, retention and development of Special Constables and Cadets from diverse backgrounds
- Set clear leadership expectations centred around a high support and high challenge culture to better equip our staff to undertake their roles
- Create a Volunteer Strategy that increases numbers of volunteers and encompasses all members of our community improving overall engagement

RESOURCES

- Change the local policing model, significantly increasing the number of neighbourhood officers delivering a better problem orientated policing approach
- Create a new Contact Management Operating Model that delivers an enhanced service to our public and reduces demand on the front line
- Deliver a robust desktop investigation team that reduces demand on the Frontline

COMMUNITIES

- Develop and fulfil a 'Community Commitment' that lays out clearly what the public can expect from local policing
- Develop and embed our IAGs in local policing activity. Engaging regularly and appropriately to seek advice and guide our actions
- Ensure our local policing activity is child focused and trauma informed to improve outcomes for our most vulnerable people
- Embed Positive Action Initiatives across the Force, engaging different communities to deliver safer public spaces

PARTNERSHIPS

- Deliver the Serious Violence Duty in partnership with the OPCC and other partners across Wiltshire and Swindon
- Complete a full review of CSPs informing the National CSP Review
- Enhance our mental health provision through strong partnership engagement and the delivery of increased places of calm and support to the Right Person Right Care initiative
- Increase the coverage of our Watch Schemes working across communities, improving public confidence and engagement

OUR VALUES:

IMPARTIALITY

INTEGRITY

PUBLIC SERVICE

TRANSPARENCY

Community Engagement Report – Devizes Sep 23

The Devizes Area Board in June 23 agreed local priority themes for the year, each of which has one or more specific local actions associated with it. Some of the recent progress made includes:

Addressing Climate change and protecting the environment

- The consultation on the Devizes Local Cycling and Walking Infrastructure Plan (LCWIP) which is part of the Local Transport Plan has now finished and the responses being considered.
- The launch of the new Demand Responsive Bus services in the Pewsey Vale took place on 3rd August and there has so far been a very good take-up. More information about it and how to book can be found at www.wiltshireconnect.co.uk or tel: 01225712900
- We are working with Sustainable Devizes to establish a plan to reduce private car use and increase use of public transport, walking and cycling

Improve opportunities for children and young people

- Initial contact made with Devizes school to look at young people's mental health.
- Supporting local village youth clubs

Valuing and supporting our vulnerable and older people

- Work is underway to establish a neighbourhood collaborative. A model which develops areas of work to address local health and wellbeing challenges to reduce health and wellbeing inequality gaps by working together.

Increasing the safety of our communities

- Work has continued to combat crime and ASB in Devizes. The Safer Street project is coming to an end and has provided a range of activities such as additional CCTV, education, mentoring, diversionary activities and detached youth work. The
- The Devizes Roots and Shoots initiative with the Football Association and police was relaunched in the spring

Strengthening our local economy

- Youth unemployment linked with education, access to work and subsequently poor mental health and ASB has been identified through the data as an area to address. An area board task group will be requested to be set up to take this forward
- Following discussions with Devizes Town Council, it has been agreed to see if we can help shape the developments within the town and maximise any opportunities. This is especially important along the canal which now includes the Wadworths site and the old hospital site.



